



**Call for Service 1.888.683.6911**  
**Emergency Service Available 24/7/365**

**Horizon Bradco** is the leading service and equipment solutions provider to the retail food industry. With headquarters in Schenectady, NY, Horizon Bradco is the premier partner for delivering an exceptional food shopping experience to major supermarkets, convenience stores and food commissaries throughout much of the East Coast. Its three divisions, six locations and over 300 team members lead the industry in food equipment, refrigeration and HVAC maintenance, repair, sales and installation.

### Sales

- Specialize in providing and maintaining the highest quality equipment
- Combined experience in supermarket, convenient stores and food commissionaires
- Approach includes understanding your goals and recommending the best solution for the application and budget allowed

### Service

- Highly trained technicians operating in 17 states
- Availability of 24 hours a day/7 days a week
- Real-time service tracking and equipment database
- Fully stocked warehouses and multiple satellite warehouses with barcoded inventory readily in stock
- Provide same-day parts

*This quality service includes:*

- GPS tracking for the most efficient routing
- Tablets for access to parts inventories and manuals
- Take photos and update call status in real time
- Close out work orders on-site with digital signature capture

*Our Service Network allows easy access to:*

Inventory; GPS; parts diagrams; equipment manuals; PM forms; and service history

### Installation and Removal

- Maintain one of the most experienced equipment installation and removal teams
- Factory trained and experienced problem-solvers
- Available for design, planning and consultation
- Offer staff training to get you up and running in less time
- Speciality installation of low-voltage energy management solutions
- Automatic control systems installations

### Preventative Maintenance

As a supplemental service, we offer preventive maintenance programs with a technician scheduled to perform routine maintenance on selected equipment as specified by our customers. With this service, customers can achieve:

- Better equipment performance and longer life
- Shorter equipment down time and less damage

### Store Planning and Design

- Knowledge and experience with space planning, equipment requirements and energy efficiency
- Refrigeration engineering and design services
- Refrigeration construction management services

### Customer Training

Full-time equipment specialists provide complimentary training on all new equipment as well as follow-up 60-90 days after purchase.

### Test Kitchen

We offer fully functional test kitchens outfitted with the latest in food service equipment. Test kitchens are located in our Schenectady and Wilmington offices.



Your premier partner for delivering an exceptional food shopping experience | [horizonbradco.com](http://horizonbradco.com)